

## **THIS IS IMPORTANT INFORMATION FOR THE END USER**

### **Cleaning instructions for the basic maintenance and cleaning of your tapware**

We recommend daily cleaning after each use to prevent dirt and limescale deposits.

We also recommend drying the product with care and attention each time it is used, to avoid drops of water deposited on the surface to form limescale deposits which are hard to remove.

To clean your product, always use a soft cotton cloth or a special polishing cloth. Wash the cleaning cloth as often and as thoroughly as possible, as any deposited particles could damage the finish of your product.

It is advisable to clean your product before first use after installation to remove any production related residues or residues that may have gotten on your product during assembly. Use the proper cleaning agent, depending on the type of residue and always apply the cleaning agent on the cloth first and never directly onto the product.

For daily cleaning use a mild, alcohol-based cleaning liquid. Should there be a light build-up of scale despite daily cleaning, remove it with a gentle, citric-acid based cleaner. Never use abrasive cleaning products or agents (scouring agents, micro-fibre cloths, pads etc ), as they could damage the surface and reduce functionality.

Furthermore, there must be no volatile acids such as hydrochloric acid, formic acid, or acetic acid in the cleanser you are using. Cleansers containing chlorine bleach (sodium hypochlorite) must not be used either. Always comply with the maximum exposure time stated by the manufacturer of the cleaning product. Each time you clean your product, it is important to rinse it thoroughly with clean water after using the cleaning product to remove any residue. Finally dry it with a soft, dry cotton cloth.

In daily use, the finishes could be damaged by hard materials and suffer abrasion. Typical examples include scratches from rings and scrub marks from using cleaning cloths that are too hard (coarse microfibre cloths), or abrasive cleaning materials.

PVD finishes have another characteristic: susceptibility to fingerprints (fingerprints are clearly visible) and more visible on dark color finishes. To reduce this susceptibility, we recommend a stainless steel care oil, which creates a fine film of care oil on the surface. It is important to apply this oil really sparingly and evenly. The protective film can be replenished regularly, as required. **IMPORTANT:** avoid contact with adjacent, sensitive surfaces such as natural stone or solid surface materials when applying the care oil, as it could mark them.

### **Aerators**

To keep the fitting working perfectly for as long as possible, clean and de-scale the aerator regularly. The cleaning intervals will depend on the amount of use and local water hardness.

To clean the aerator, it is advisable to remove it using the key that you can find in the packaging. Place the aerator in warm water mixed with a mild, citric-acid based cleaning agent. Any cleaning agent residue must be rinsed of with clean water, after which you must dry the aerator and place it back.

### **Shower heads and hand showers**

Scale deposits can regularly be removed by carefully rubbing the soft nozzles where the water emerges. However, if there is a lot of limescale on the shower heads, this can best be removed by placing the underside with the nozzles in warm water mixed with a mild, citric acid based cleaner for a few minutes. Any cleaning agent residue must be rinsed of with plenty of clean water, after which you must dry the shower head or hand shower.

### **Warranty information**

A standard European warranty of 2 years is applicable. However in case you have not followed the above care, cleaning and maintenance instructions, installation instructions or defaults due to inappropriate handling or external influences could affect your right to claim under this warranty.

### **Contact**

In case of questions and/or uncertainties, contact us by phone +32 (0)50 800 290 or by email [info@notonlywhite.com](mailto:info@notonlywhite.com). We are here to help.